

Sustainability Objectives and Targets

There are many examples of good practice within the business and following a formal review in connection with Green Dragon, we identified a number of areas of improvement.

Areas of Improvement

- Staff were consulted regarding sustainability
- A policy was drafted, agreed and all staff inducted into this.
- Changes were made in how we provided services and recorded data for example all areas have been issued with codes for photocopying which clearly logs all use.
- Reviews took place re procurement of services to ensure the organisation were getting services at the best rate.
- A review of energy providers has taken place
- Staff partners remind other staff of best practice particularly with regards to preventing waste.
- Monthly budget meetings take place between the Operation Manager and the Homes Managers and they drill down on usage and budget controls.
- Managers now agenda this on their team meetings and for ease of understanding graphs are produced monthly to show increase or decrease in usage over a wide range of areas.
- We ensure that our contractors are aware of our policy and follow best practice.

We also identified further areas for development in our Environmental plan

Pendine Park Environmental

Improvement Plan 2011 - 2012

Objective 1	Improve the conservation and enhancement of biodiversity within Pendine Park and Hillbury House Wrexham.
Target	Introduce 6 bird boxes and bird feeders.

Objective 2	Improve the conservation and enhancement of biodiversity within Pendine Park and Hillbury House Wrexham.
Target	Introduce plant species (e.g. buddleia) to encourage wildlife such as butterflies

Objective 3	Minimise the impact on climate change by reducing green house gas emissions.
Target	Investigate the feasibility of providing training on site or in a different format to reduce travel.
	To reduce our consumption of natural resources.

Objective 4	
Target	Reduce printers and ensure duplex facility replacements which in turn will reduce our paper, ink and toner consumption.

Objective 5	To reduce our consumption of natural resources.
Target	To reduce our energy consumption by 2%

Objective 6	To improve environmental management
Target	To be assessed before end of March 2012 against the Green Dragon Environmental Management Standard

Reference	I
Objective	Improve the conservation and enhancement of biodiversity within Pendine Park and Hillbury House Wrexham.
Target	Introduce 6 bird boxes and bird feeders. and plant species (e.g. buddleia) to encourage wildlife such as butterflies
Target Completion Date	March 2012
Method	<ul style="list-style-type: none"> ▪ Identify appropriate locations ▪ Source materials ▪ Consult with residents
Responsibility	Business & Operations Manager Gardener
Implementation Resources	Business & Operations Manager Executive Team

	Managers Partners
Monitoring Methods	Report review process Internal Audits

Reference	2
Objective	Improve the conservation and enhancement of biodiversity within Pendine Park and Hillbury House Wrexham.
Target	Introduce plant species (e.g. buddleia) to encourage wildlife such as butterflies
Target Completion Date	March 2012
Method	<ul style="list-style-type: none"> ▪ Identify appropriate locations ▪ Source materials ▪ Consult with residents
Responsibility	Business & Operations Manager
Implementation Resources	Business & Operations Manager Gardener
Monitoring Methods	Site Inspection

Reference	3
Objective	Minimise the impact on climate change by reducing green house gas emissions.
Target	Investigate the feasibility of providing training on site or in a different format to reduce travel.

Target Completion Date	April 2012
Method	We have information available to us relating to past mileage need to compare this against the travel costs of bringing a trainer to site. Provide drivers with handbook relating to best practice
Responsibility	Business and Operations Manager Finance team Training Department
Implementation Resources	Executive Management Team Directors
Monitoring Methods	Mileage claim forms submitted Collation of data by finance team

Reference	4
Objective	To reduce our consumption of natural resources.
Target	Reduce printers and ensure duplex facility replacements which in turn will reduce our paper, ink and toner consumption.
Target Completion Date	March 2012
Method	Replace unsuitable printers. Apply duplex default setting to all printers Apply grey scale default setting to all printers.
Responsibility	Business and Operations Manager
Implementation Resources	Business and Operations Manager IT Manager
Monitoring Methods	Internal audits of present resource consumption. Internal audits of future resource consumption –

	monitored monthly and information circulated in graph format.
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Reference	4
Objective	To reduce our consumption of natural resources.
Target	To reduce our energy consumption by 2%
Target Completion Date	October 2012
Method	Internal audit of data. Staff will be aware of this and have received information and training. Monthly monitoring of use is communicated to Registered Managers in a graph format and also figures. Will be Itemised at Team meetings for discussion and sharing of graph information to teams
Responsibility	Business and Operations Manager
Implementation Resources	Business and Operations Manager Managers
Monitoring Methods	Internal audits of present resource consumption. Internal audits of future resource consumption – monitored monthly and information circulated in graph format.

Reference	6
Objective	To improve environmental management
Target	To be assessed before end of March 2012 against the Green Dragon Environmental Management Standard
Target Completion Date	March 2012
Method	Systems and processes will be in place

	<p>Documentation will be available</p> <p>Assessment will have taken place</p> <p>Feedback will have been received in the form of verbal and a formal report</p> <p>External Audit</p>
Responsibility	Business and Operations Manager
Implementation Resources	<p>Business and Operations Manager</p> <p>Directors</p> <p>All staff</p>
Monitoring Methods	External audit of Pendines documentation, systems and practices.